

Knowledgebase E1001-05

There is one known error that might occur when installing **Microcrypt Pro**[®] Information Security Site to Microsoft Windows XP Home Edition. However, it might also happen on other versions of Windows. In fact when following this solution and afterwards re-install the software, the system, interesting enough, does not give any error messages.

Problem:

When running **Microcrypt Pro**[®] Information Security Site for the first time you might see this Error Message:

"Failed to load control 'SSTab' from tabctl32.ocx. Your version of tabctl32.ocx may be outdated. Make sure you are using the version of the control that was provided with your application."



Solution:

Find your original Windows installation disk.
In the i386 folder you need to locate the file named OLEAUT32.DL_
Click START and select RUN...
In the "Open:" field type i.e. EXPAND D:\i386\OLEAUT32.DL_
C:\WINDOWS\SYSTEM32\OLEAUT32.DLL
Then you in the same "Open:" field, you need to type:
regsvr32 OleAUT32.DLL

NOTE! Your drive and Windows path may vary from the above sample and you will need to adjust this to reflect your own installation and drive option.

If the regsvr32 responded that it was successfully installed (see the image hereunder), you may now start **Microcrypt Pro**[®] Information Security Site and it should run as normal.

